## CICE UPDATE – OCTOBER 2014



Back in July I featured an article about the

rollout of CICE, a CI community across the country to encourage continuous improvement culture everywhere driven by Trish Wilson, x Villa Maria, Continuous Improvement Specialist.

Now three months later, here's Trish's update. The CICE Network

**From Trish:** This is about relationships so I'm pleased to be able to tell you where building relationships with the CI community has taken the CICE concept.

I have been doing PDSA on CICE! Continuously improving the continuous improvement network because we absolutely have incredibly passionate and skilled individuals who get CI and Lean whose feedback has been invaluable!

By engaging with those people here's what they have been asking for and saying:

- Making it more about culture and leadership than the tools
- Connecting with like-minded people, networking, coaching, mentoring
- Professional development for key staff and teams around lean and CI
- Activities, workshops, conferences, facilitated & informal sessions, hot topics
- Mutually beneficial learning
- Big picture/long term vision approach

What is resonating is the individualised, facilitated network approach with a yearly retainer, plus additional targeted sessions. And this is now **The CICE Network.** 

It doesn't replace consulting, but adds value by having everyone working in together, regardless of the business or organisation. It's working brilliantly with some great people already signed up, bulletins out, activities and events underway and planned.

As Trish is consistently finding, and everyone who knows agrees, it's all about people so I encourage you to get in touch with her and just find out the benefits and see if it could work for you and your team. Website: <a href="www.cice.co.nz">www.cice.co.nz</a>, but better yet email or phone her: <a href="Emailto:Em

There are so many smart people out there, connecting them under a neutral, independent, facilitated structure is key to helping sustain all our CI efforts.

**Plus a note:** Lean Accounting - an update will be through for those who have expressed interest and been in touch with Trish.

Thanks Trish